

Pets

15/07/2025 12:24 pm BST

Summary

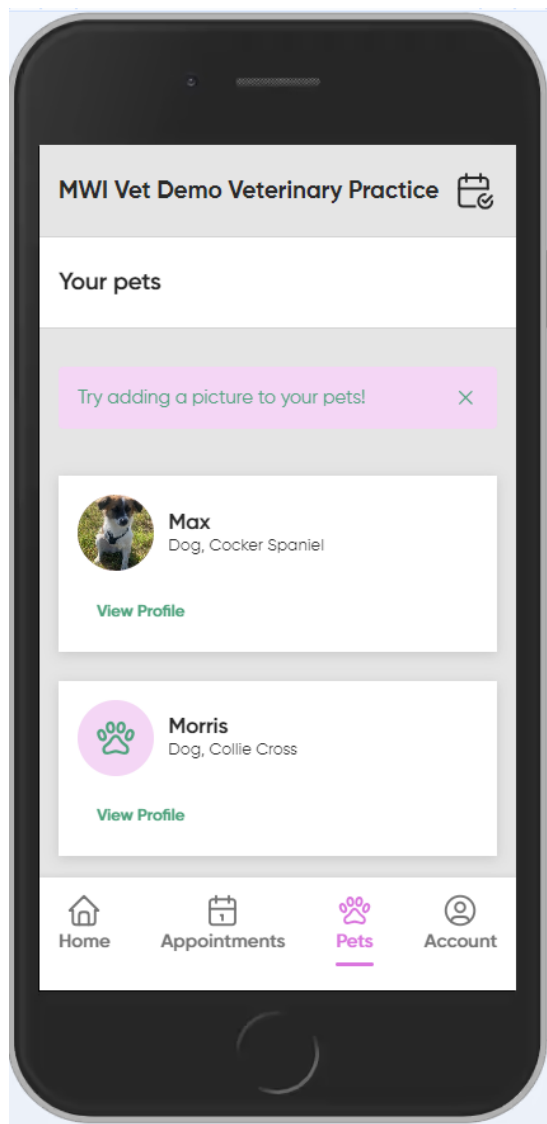
The Pets screen will allow the practice client to view their registered pets, add a new pet and view information regarding their pets previous appointment.

Details

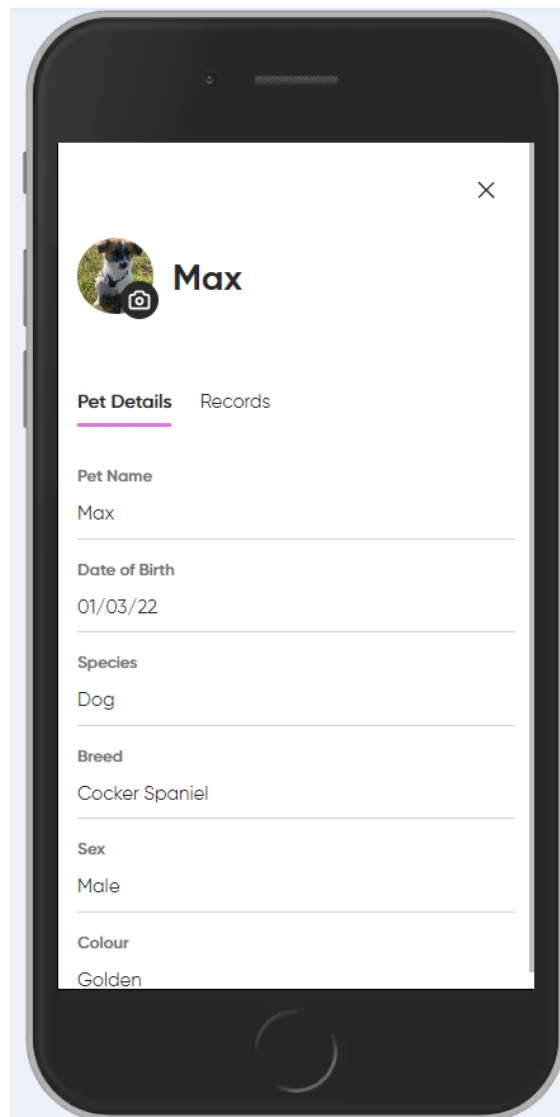
This page details the Pets screen within the practice clients MWI Pet.

Note - all workflows below are demonstrated on a mobile view of MWI Pet. If the client is using a desktop browser to access, workflows may differ slightly but have the same functionality.

In this screen, the client can view their pets registered within Merlin/MWI Pet:

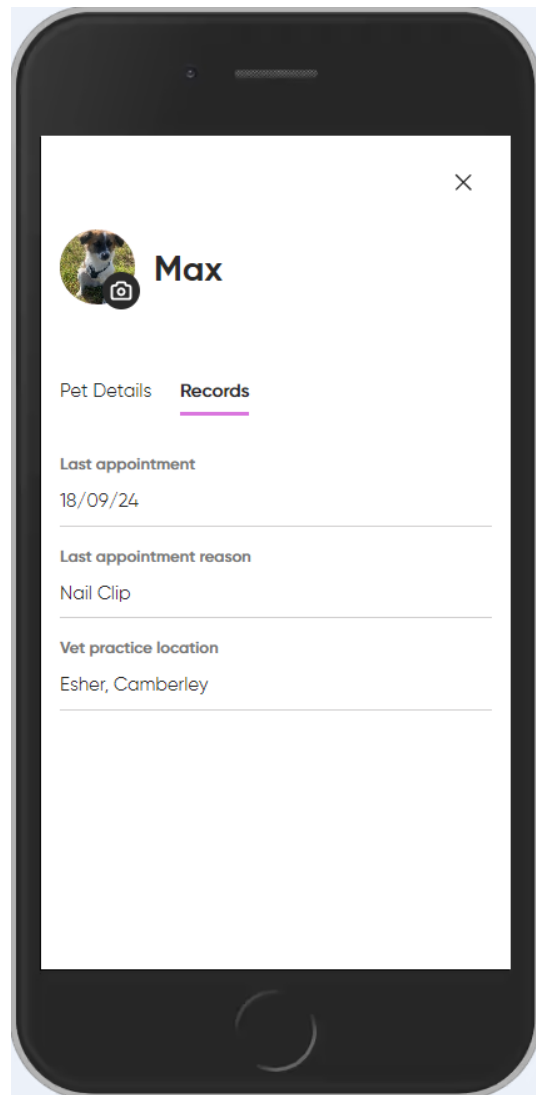


Against each registered pet, there is a 'View Profile' button in order to display more information:



From this screen, the client can add a picture of their pet by selecting the camera icon. Once selected, this will allow them to browse their Photo Library, Take Photo or Choose File. If accessing from a desktop, this will allow them to browse their PCs files.

There is also a 'Records' button which will display information regarding the last appointment:



The client can also add a new pet by selecting 'Add Pet', and proceed to fill in the details. They can also upload a pet picture. Once finalised, press 'Save'.

Add new pet

Pet's name

Fluffy

6 / 70

Date of Birth (if unsure, enter approx. date)

05/08/24

Species

Rabbit

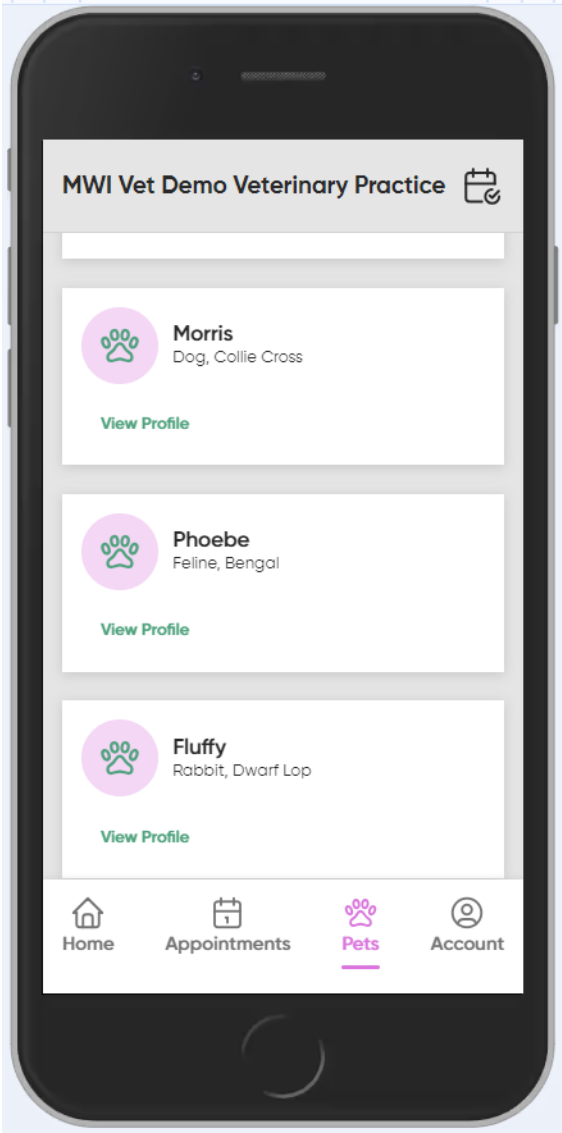
Breed

Dwarf Lop

Colour (optional)

Beige

A green confirmation message will appear at the top of the screen, confirming the new pet's registration. The client will now be able to see their new pet and view the pet's profile:



The new pet will now have been automatically registered against the client's record in Merlin:

A log of this will display against the clients Communication tab in Merlin:

Reception				Activities	Administration
Clear Save Modify Deactivate New Document Accounts Payments Appointments Deliveries Print Send Text Send Email Send Message					
Client Details Additional Info Notes Documents Communication Data Consent Advanced Search					
Date Sent	Time S...	Communication			Communication Type
15/07/2025	12:21	Fluffy has been registered online			Contractual