Follow Up Settings

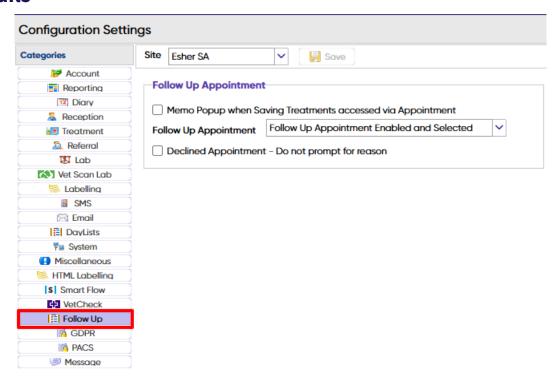
30/07/2025 4:14 pm BST

Summary

Follow Up Settings can be accessed via: Administration > Settings and selecting the 'Follow Up' category.

This page documents each setting.

Details



Memo Popup when Saving Treatments accessed via Appointment

Enabled = Display memo when saving treatments accessed from the diary screen.

Disabled = Do not display memo when saving treatments accessed from the diary screen.

Follow Up Appointment

Disabled = Disables the Follow Up Appointment module.

Enabled and Enforced = Enables the module and enforces users to book the next appointment.

Enabled and Selected = Enables the module and allows users to select to book the next appointment or not (by unchecking the checkbox).

Enabled and Unselected = Enables the module and allows users to select (by checking the checkbox) to book the next appointment or not.

Declined Appointment - Do not prompt for reason

Enabled = Do not prompt users to provide a reason if declining a follow up appointment request.

Disabled = Prompt users to provide a reason if declining a follow up appointment request.