

Follow Up Settings

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Summary

Follow Up Settings can be accessed via: Administration > Settings and selecting the 'Follow Up' category.

This page documents each setting.

Details

The screenshot shows the 'Configuration Settings' interface. On the left is a vertical list of categories: Account, Reporting, Diary, Reception, Treatment, Referral, Lab, Vet Scan Lab, Labelling, SMS, Email, DayLists, System, Miscellaneous, HTML Labelling, Smart Flow, VetCheck, **Follow Up** (highlighted with a red box), GDPR, PACS, and Message. The main area is titled 'Configuration Settings' and includes a 'Site' dropdown set to 'Esher SA' and a 'Save' button. Below this is the 'Follow Up Appointment' section, which contains three settings: 1) 'Memo Popup when Saving Treatments accessed via Appointment' with an unchecked checkbox. 2) 'Follow Up Appointment' with a dropdown menu currently showing 'Follow Up Appointment Enabled and Selected'. 3) 'Declined Appointment - Do not prompt for reason' with an unchecked checkbox.

Memo Popup when Saving Treatments accessed via Appointment

Enabled = Display memo when saving treatments accessed from the diary screen.

Disabled = Do not display memo when saving treatments accessed from the diary screen.

Follow Up Appointment

Disabled = Disables the Follow Up Appointment module.

Enabled and Enforced = Enables the module and enforces users to book the next appointment.

Enabled and Selected = Enables the module and allows users to select to book the next appointment or not (by unchecking the checkbox).

Enabled and Unselected = Enables the module and allows users to select (by checking the checkbox) to book the next appointment or not.

Declined Appointment - Do not prompt for reason

Enabled = Do not prompt users to provide a reason if declining a follow up appointment request.

Disabled = Prompt users to provide a reason if declining a follow up appointment request.
