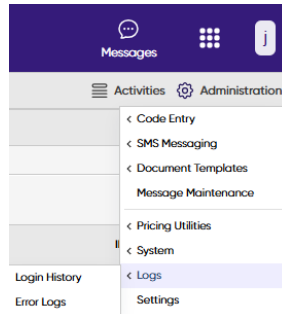


# Logs

31/07/2025 3:41 pm BST

## Summary

Logs can be selected from the Administration menu and is broken into two sections, Login History and Error Logs.



## Details

### Login History

Login History can be accessed via Administration > Logs > Login History.

This screen displays all user logins, for the dates, users and sites specified.

A screenshot of the 'Log-in History' screen. It features a 'Filters' section with dropdown menus for 'User' (set to '[All]'), 'Site' (set to '[All]'), 'Date From' (31/07/2025), 'Date To' (31/07/2025), and 'Property' (set to '[All]'). There are buttons for 'Print', 'Exit', and 'Save to CSV File'. Below the filters is a table with columns: User, Site, Log-in Date, Property, and Value. The table contains 15 rows of login data for user 'Jupiter' at site 'Esher SA' on 31/07/2025.

User	Site	Log-in Date	Property	Value
Jupiter	Esher SA	31/07/2025 14:58	SESSION_ID	SlqSP3gpexniiOPbVo2EILM...
Jupiter	Esher SA	31/07/2025 14:58	BROWSER_INFO	Mozilla/5.0 (Windows NT 10...
Jupiter	Esher SA	31/07/2025 14:58	ORIGINATING_IP	10.224.0.12
Jupiter	Esher SA	31/07/2025 14:58	APPLICATION_VERSION	v3.1-SNAPSHOT-159322
Jupiter	Esher SA	31/07/2025 14:58	DATABASE_VERSION	2.3 - 91.14
Jupiter	Esher SA	31/07/2025 14:58	MACHINE_NAME	Admin
Jupiter	Esher SA	31/07/2025 13:57	ORIGINATING_IP	10.224.0.14
Jupiter	Esher SA	31/07/2025 13:57	SESSION_ID	AbolHzyaNIOmgOzaptT3t...
Jupiter	Esher SA	31/07/2025 13:57	APPLICATION_VERSION	v3.1-SNAPSHOT-159322
Jupiter	Esher SA	31/07/2025 13:57	BROWSER_INFO	Mozilla/5.0 (Windows NT 10...
Jupiter	Esher SA	31/07/2025 13:57	DATABASE_VERSION	2.3 - 91.14
Jupiter	Esher SA	31/07/2025 13:57	MACHINE_NAME	Admin

This log can be printed or saved to CSV using the buttons provided.

### Error Log

Error logs can be accessed via Administration > Logs > Error Logs.

This screen displays any error messages generated by the system for the user, site and dates specified. This screen is used by the MWI Technology Support Team.

Once the filters have been selected, choose run to show errors.

Error Logs

Filters

User

[All]

Date From

31/07/2025

Date To

31/07/2025

Site

[All]

UUID

Run

Exit

Time	UUID	User	Site	Error
31/07/2025 11:26:23	a0543f298eb240a28aa0d2e1e03b201c	jupiter	Esher SA	SQLException while deleting Role: Unable to delete