External Lab Request

21/07/2025 11:38 am BST

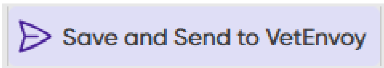
Summary

VetXML Labs is used to communicate and exchange data for Lab results and Lab requests. You can send a lab request to lab companies that are supported by Petios. VetEnvoy Partners

Send a Lab Request to VetXML

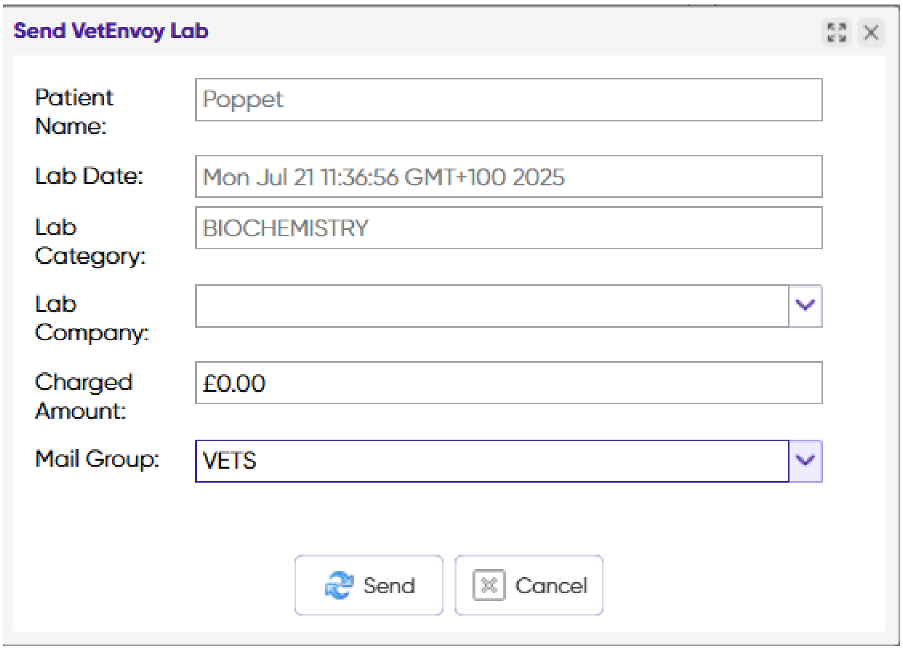
Once a lab request has been created, it can be sent to VetXML.

1. Create the lab request.
2. From the patient record, navigate to Lab > Lab Request tab to locate the required request.
3. Select the lab category from the left hand side, then use the tick boxes to select the specific requests.
4. Next, click ‘Save & Send to VetEnvoy'



The ‘Send VetEnvoy Lab’ window will display.

5. Select the appropriate lab company from the drop down.
6. It is optional to type in the amount charged for the request. This will add a charge onto the account. Alternatively, leave the charged amount blank and add the charge via Add Treatment.
7. Select the appropriate mailing group from the drop down. Those in the group will receive notification when the lab results are returned to Merlin.



The mailing group can be created and edited in Message Maintenance.

8. Click Send to send the request to VetEnvoy.

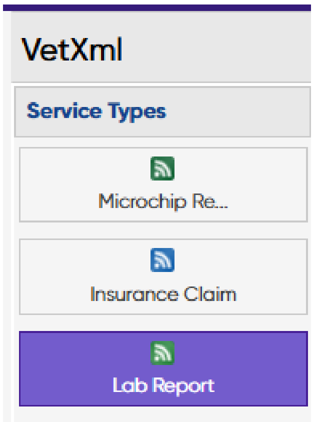
9. Next, generate a Lab Form to be printed off and included with the sample in the biohazard bag.

Generate a Lab form

1. Navigate to Integrations > VetXML
2. Right-click on a request.
3. Select the 'Create Form' option.
4. A Lab form is generated which can be printed and sent to the lab company.

View a VetXML Lab Request

1. Navigate to Integrations > VetXML.
2. Select the 'Lab Report' service type from the left-hand side menu.
3. A list of lab requests will be displayed.



Monitoring Lab requests.

1. Select a lab request.
2. The status of the lab request is displayed in the bottom half of the screen.
3. Once a lab result has been received, it will display as completed with a green tick.

4. Right-click and select 'View Item' to view the results, alternatively visit the Patient's Treatment History as it will have auto-uploaded.