

Access & Use

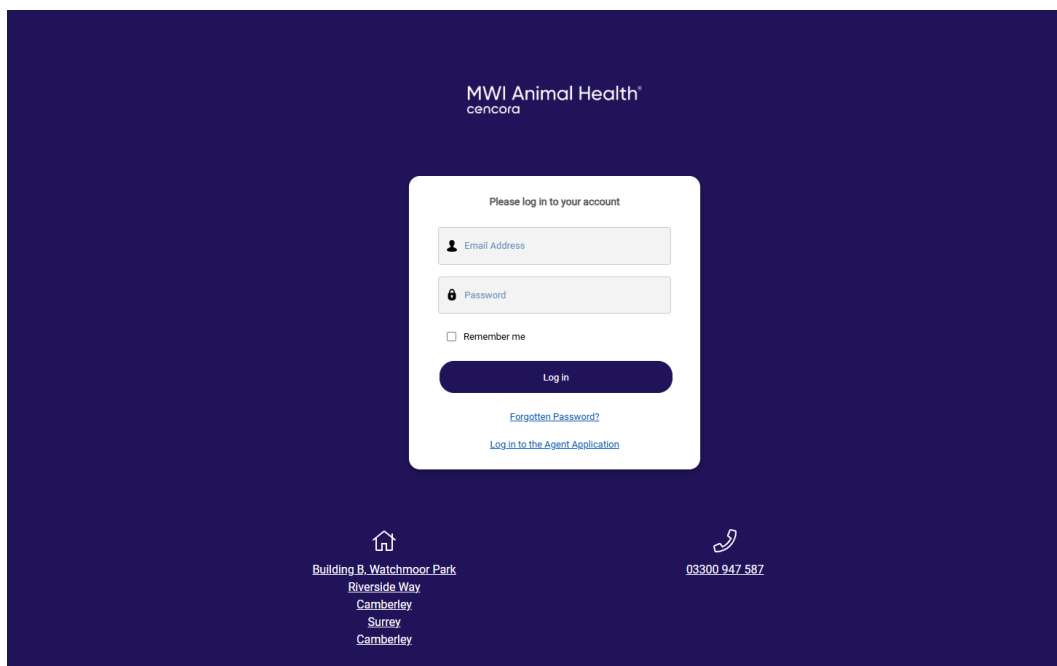
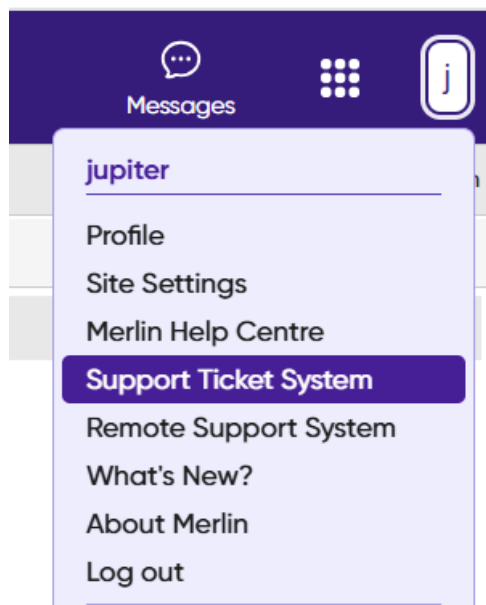
21/07/2025 11:41 am BST

Summary

Merlin users are able to access our ticketing support portal to raise customer queries, report incidents and request additional services to name a few.

Details

To access the Support Portal, you can either click [this link](#), as well as selecting 'Support Ticket System' from the user icon in Merlin.



As a user, you will be prompted to log in to your account. If you need to ring directly please use the below

number:



Using the Support Portal

Your browser does not support HTML5 video.

